Stark County
Job & Family Services

Division of Human Services
221 3rd St. SE, Canton, OH 44702
Cash, food, & medical assistance applications
Customer service: 1-844-640-OHIO (6446)
Child Care: 330-452-4661

Division of Children Services
402 2nd St. SE, Canton, OH 44702
Report child abuse and neglect: 330-455-KIDS
Foster care and adoption: 330-451-8789

Division of Child Support
221 3rd St. SE, Canton, OH 44702
Customer service: 330-451-8930
Payment information: JFS.ohio.gov/ocs

Executive Offices
221 3rd St. SE, Canton, OH 44702
Customer service: 330-452-4661

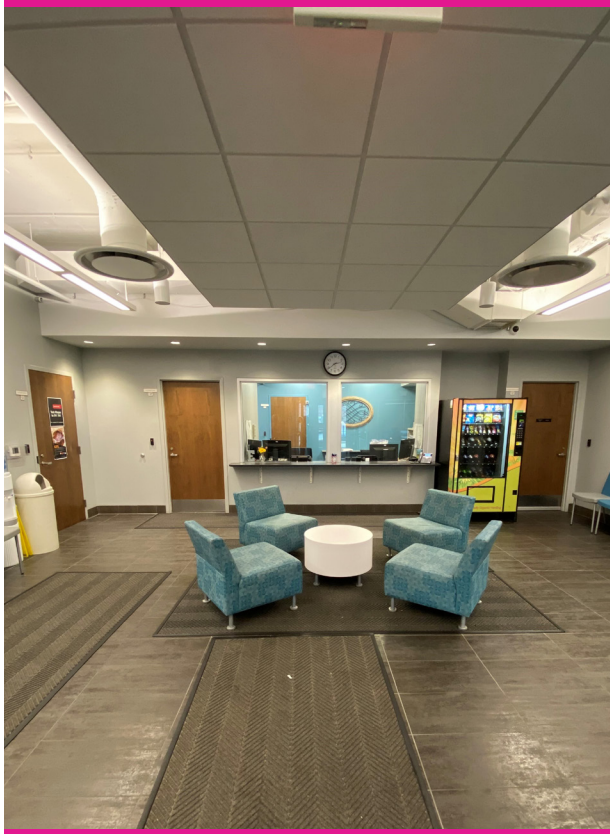
Visit our website at
StarkJFS.org

Stark County
Job & Family Services
Human Services - Children Services - Child Support

Family Team Meetings

Bringing Everyone Together

Division of Children Services



Stark County Job & Family Services
402 2nd St SE Canton, OH 44702
Phone: 330-451-8033
StarkJFS.org

What are Family Team Meetings?

Family Team Meetings (FTMs) are meetings that are held in order to engage families and to include them in the decision-making process. FTMs involve the family, your support system, service providers, and agency staff. You are encouraged to invite family members, close friends, neighbors, church members, or any other individuals you consider as part of your support system. Caregivers and Guardians Ad Litem (GALs) may also be present at the meetings.

Children Services staff, at the FTM, will meet with you to learn more about your family, your strengths, the concerns, and how we can work with you to meet established goals.

Additional meetings will be scheduled to review your case plan progress and any barriers that may exist. These meetings occur at least every 90 days. While meetings are conducted in person, we can accommodate meetings via telephone when necessary.

What is your role in the FTM Process?

As a member of the team, you are asked to:

- Feel comfortable asking questions/suggesting solutions—your involvement matters
- Participate in the case planning process which includes safety, stability, and permanency for your child(ren)
- Be open to sharing and listening to concerns others may have
- Be open and honest in addressing problems your family faces such as domestic violence, substance use, and mental health issues
- Help determine and/or identify creative alternatives for your family
- Attend all meetings as scheduled and communicate to staff if there are barriers to attending the meetings (childcare, transportation, etc.)
- Contact your worker or FTM facilitator as soon as possible if you need to re-schedule a meeting to best accommodate your schedule

Why do Family Team Meetings Work?

Family Team meetings work because they:

- Focus on the care, protection, and permanency of children
- Allow for shared decision making
- Value the culture of family and focus on building upon family strengths
- Develop action plans to meet the needs of the family
- Hold participants accountable for plan follow-through
- Provide all participants with information about the agency and court process

Agency Hours and Parking

FTMs are conducted in the in the Cornerstone building, 402 2nd St SE Canton, Ohio. It is conveniently located across from the SARTA bus station.

The agency hours are Monday through Friday, 8:00 a.m. to 4:30 p.m. FTMs can occur outside of agency hours in order to accommodate parent\caregiver's work schedule.

Parents are responsible for their own transportation. There is limited parking in the agency's lot and on-street, metered parking.